

CyberPilot

Security Culture

Communication to employees BEFORE the survey

Subject: Questionnaire will be sent out soon – It's about our IT security culture

Hi everyone,

On [insert date], you will receive an email from CyberPilot – the company that usually provides our awareness training. Or We are working with CyberPilot to improve our IT security.

The email will come from notify@app.cyberpilot.io or no-reply@mail.awareness.itm8.com and will contain a link to a short questionnaire.

Here, you can – completely anonymously – share your experiences, challenges, and ideas for improvements. This is your chance to be heard.

It only takes about 2 minutes to complete (there are 10 questions). Please try to answer within a week.

If you haven't responded, you'll get a reminder after 7 and 14 days. If you answer quickly, you can avoid extra reminder emails.

We need input from everyone to get a clear picture of the culture across the whole organization. Your voice matters because you are a key part of our defense against threats and a valuable source of feedback.

I look forward to reading your responses and feedback. Once everyone has answered, I will share the results with the whole organization.

We will use the results to improve how we work with IT security and data protection, so we can strengthen our shared culture together.

If you have any questions, you are welcome to contact me.



CyberPilot

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Communication to employees AFTER the survey

Subject: Thank you for your feedback

Hello everyone!

Thank you so much for taking the time to complete the survey on IT security and data protection. Your feedback is truly valuable to us.

Here are our results:

Our overall score for IT security culture is X (on a scale of 0 to 100)

Broken down by category, it looks like this: [insert image]

We will use the results and the comments you've shared to improve our approach to protecting our data and systems. Together, we can get even better at it!

If you have any questions, please let us know.

